



VONOVIA

Ready for your culinary creations: your new kitchen.

The direct route to your dream kitchen.

- 1 Please complete the attached reply card and return it to us within the next eight weeks. Of course, we will also be happy to talk to you on the phone.
- 2 Your enquiry will be processed promptly by our Customer Service department. We will immediately arrange an appointment with you for further bathroom planning in your home.
- 3 During the on-site appointment, we will discuss the design of your kitchen with you and, if necessary, the renovation of your kitchen area. Your home will also be checked for the technical feasibility of the plans.
- 4 Following the consultation, you will receive a supplementary agreement, which states that we can add the costs of your new kitchen and any renovation work to your current rent. You will find some price examples opposite.
- 5 Nearly there: sign and return the supplementary agreement, and you can start looking forward to your new kitchen.



Example

We pay the delivery costs for you.

Deutsche Post
ANTWORT

Vonovia
Stichwort: Küche
Postfach
44784 Bochum



Your new favourite place: the kitchen

Nowadays a kitchen is more than just a room for cooking. It is a place of enjoyment, well-being and togetherness. Your new kitchen should therefore not only be functional, but also look appealing. Opt for a new fitted kitchen that is perfectly tailored to your home and your requirements. We take care of everything for you, from planning to installation.

Freshly renovated

Does your kitchen need an all-round renovation? We will also be happy to organise this for you – from new wallpaper to replacing the tiling, new electrical wiring and flooring, anything is possible.

It couldn't be easier

Now it's up to you: you will find (fixed) price examples and further details set out for you over the following pages. Please get in touch with us – we will provide you with samples of your new kitchen and turn your ideas into reality as far as possible.

The advantages to you at a glance:

- > Modern kitchen design, good functionality
- > More comfort in your home

- > Customised design to meet your requirements
- > We take care of everything

- > No follow-up costs (for maintenance and repairs)³

³ This does not include changing light bulbs or the grease filter in the extractor hood.

Vonovia
Postfach
44784 Bochum



With the "My Vonovia" app, all our services, benefits & information are at your fingertips.

More information at vonovia.de/app

We will be happy to help you on our service line **0234 / 414 70 00 00** or via our email address **mieterwunsch@vonovia.de**. Visit our kitchen showroom on our homepage and let us inspire you! **vonovia.de/kueche**

Good to know:

What work does Vonovia carry out?

We take care of the measuring, planning, delivery and installation of your new fitted kitchen. On request, we can also dismantle and dispose of your old kitchen. If you wish, we can also organise renovation of your kitchen – from the floor to the tiling and wallpaper.

What will my kitchen look like?

Your kitchen will be customised to fit your home perfectly and designed to suit your wishes. Please get in touch with us by phone or in writing and we will provide you with samples of your new kitchen and turn your ideas into reality as far as possible.

How long will the work take?

The new kitchen is usually installed in a day. If we are also disposing of your old kitchen and carrying out any renovation work, we will need about a week.

How disruptive will it be?

We endeavour to keep the inconvenience to a minimum. Our tradespeople ensure that the renovation work is carried out in a way that enables you to stay in your home.



Kitchen

Fancy a new kitchen?

Check out our range of options for inspiration.

Apply now: limited offer!

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VONOVIA

Ready for immediate use.

Your new kitchen will be equipped with the following electrical appliances from Privileg or a comparable brand:

- > Fridge or fridge-freezer
- > Cooker with ceramic hob (4 hotplates)
- > Extractor hood

For an additional monthly charge, you can choose from a selection of **premium** Bosch or Miele appliances.

Free choice of other services for an additional monthly charge:

Dishwasher can be included with a base unit space of 2.60 m or more and comes as standard from 3.20 m.

- > Standard dishwasher from €6.00/month
- > Premium dishwasher from €9.00/month
- > Premium refrigerator from €4.00/month
- > Premium fridge/freezer combination from €5.00/month
- > Premium cooker with ceramic hob from €8.00/month
- > Range hood from €2.00/month
- > High-gloss or fingerprint-resistant fronts from €2.00/month
- > Renovation of your kitchen for an additional monthly charge depending on the design

Bosch – Technology for life.

The Bosch name is a byword for outstanding quality and reliability worldwide. For 85 years now, our household appliances have also lived up to this aspiration: Bosch is Europe's leading manufacturer of household appliances. All our products impress with their advanced technologies, high-quality materials and a timeless, internationally recognised design.

The right kitchen for your home.

Example:
A kitchen with a length of 2.80 metres and premium appliances from Bosch is available from around €70/month.

Soft-close included as standard

Panelling of the niche over the entire length with backsplash in the colour of the worktop

Induction hob also available on request

Fronts have a matt finish as standard, high gloss for an extra charge, and come in four colours

Modern rail handles with stainless steel finish



Example

- I am interested in your offer to have my kitchen refurbished.

Ideally I would like a home appointment:

- in the morning
- at lunchtime
- in the afternoon

Unfortunately, our offer is only available for a limited time. To enable us to consider your non-binding enquiry, please complete the form in block letters and return it to us within the next eight weeks. Alternatively, you have the option of contacting us by email at mieterwunsch@vonovia.de.

First name, surname

Telephone number

Tenancy Agreement number

Please tick:

- By providing your data, you agree to be contacted by Vonovia regarding your modernisation request. You can withdraw your consent at any time with effect for the future. If you wish to do so, please send your withdrawal request to: mieterwunsch@vonovia.de. We use the data stored in connection with your tenancy agreement with Vonovia to make contact with you. If a modernisation agreement is not concluded, we will erase your modernisation request within the statutory periods. The legal basis for this is Art. 6(1) sentence (1) point (b) GDPR and Section 7a UWG. Further information about data protection can be found at: www.vonovia.de/datenschutz

